

So that we can process your return as quickly and efficiently as possible please print and complete this form and include it with the goods being returned. In order to receive a refund goods must be returned in their original packaging in a saleable condition. No refunds will be given without a fully completed returns form, which must be placed in an envelope and attached to the package.

**Your Details**

Full Name	<input type="text"/>	Phone Number	<input type="text"/>
E Mail Address	<input type="text"/>	Order Ref	<input type="text"/>
Billing Address	<input type="text"/>		Date
	<input type="text"/>		<input type="text"/>

**Details of the Goods**

**Reason for Return**

Faulty	Damaged	Unwanted	Wrong Product Ordered	Wrong Item Received	Other
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If the item is faulty/damaged please include a description of the fault.....

.....  
.....

How many cartons are being returned? .....

Would you like us to:

Issue a refund .....      Send a replacement.....      Exchange for another item .....

In accordance with the Consumer Contracts Regulations, customers have a duty to take reasonable care of goods whilst in their possession. Goods being returned to us must be in the original packaging OR replacement packaging which is of equal quality to the original packaging to avoid damage in transit. We can only process refunds for goods that are returned to us in a merchandisable condition. Bu signing below you confirm that the goods have been adequately packaged before being returned to us.

SIGNED .....

DATE .....